



City of Marquette: Marquette Senior Center, 300 W. Spring St. Marquette MI 49855, (906) 228-0456

To our Homemaking Clients,

You are receiving this letter because you are a client in our Homemaking program. As the story and information on coronavirus (COVID-19) continues to unfold we wanted to make you aware of how it might impact services through the Marquette Senior Center.

Our staff is actively practicing precautionary measures, such as proper cleaning techniques, handwashing and hand sanitizer use and use of personal protective equipment. We have shared with them materials and websites on the latest information, recommendations and updates. The safety of our staff and clients is our top priority. Per guidance from local and state officials, the following measure may be implemented:

- Due to the Public Health Emergency in the state of Michigan from COVID-19 (coronavirus), your in-home worker or social worker will be contacting you prior to each visit to ask you some screening questions.
- These screening questions will be regarding any symptoms of illness such as fever, cough, sore throat, shortness of breath to screen for COVID-19.
- You will be notified if your Homemaker has had any significant travel within the last 30 days (airplane, cruise, train, etc.) Giving you this information will allow you to make the decision if you still want that homemaker to make the visit.
- You have every right to refuse service without fear of being kicked off the program, losing your regularly scheduled date and time or losing your current homemaker.
- Also, be advised, any reassessments that are due between now and May 8th will be conducted over the phone and not in person.
- In the event your services may need to be interrupted or **temporarily** suspended due to the COVID-19 public Health Emergency, you are asked to have a backup plan in place. We ask that you have conversations **now** with family, friends and any other trusted parties to help meet your needs in the events that our agency is temporarily unable to provide service.
- If there is a confirmed case in the Upper Peninsula the Homemaking program will be **temporarily** suspended.
- We will do our utmost to continue to meet your needs in a safe responsible manner.

In the event of a City-wide shutdown there will be someone to answer the phone. Please call the Marquette Senior Center at (906)-228-0456, between 9-4 Monday through Friday, for any questions or concerns. Please call 911 in the event of an emergency.

Sincerely

Jon Swenson

Community Services Director