

Solid Waste Q's

1. How many green bags does the standard 64-gallon garbage cart hold?

The 64-gallon garbage cart holds the equivalent of 2 large green bags, if using tall kitchen bags (13 gal) it will hold 4-5 of those bags. A 96-gallon garbage cart holds the equivalent of 3 large green bags, if using tall kitchen bags (13 gal) it will hold 7-8 tall kitchen bags.

2. Is there anywhere that the carts can be viewed before I make my selection?

Waste Management has made carts available for viewing at City Hall and the Municipal Service Center building.



3. Do the carts have wheels?

Yes they do.

4. Can all recycling be combined in the cart?

Yes, The City of Marquette participates in the County single stream recycling program.

5. Can I use my own recycle bins?

No, all residents participating in curbside recycling must use the blue recycling carts that have been provided.

6. Can I recycle shredded paper?

Yes, you can recycle shredded paper. However, shredded paper should be packaged in a paper grocery bag and stapled shut to prevent making a mess during collection. Shredded paper should not be placed in containers loosely or in plastic bags.

7. If I'm on the cart program, can I still use stickers?

If you have extra garbage that won't fit in your cart, you will need to use green bags to place them curbside for pickup.

8. Who owns the carts?

The green carts are owned by Waste Management and will remain at the service address in the event of an occupancy change. The blue recycling carts are assigned to the service address and should remain at the service address in the event of an occupancy change.

9. If the customer moves, do they take the cart with them?

No, the carts will remain at the service address.

10. What happens if my cart is damaged?

If your cart is damaged, please contact Public Works for assistance 228-0444. In most cases the repair of the cart will be covered.

11. Can new customers or new service addresses request carts outside the open enrollment window?

Utility Billing can assist the resident in the solid waste option currently available at that location. If a change is requested, they will be granted based on cart availability on a first-come first-serve basis.

12. Can I switch my selection after the open enrollment period?

For current customers you will not be able to change your selection until the next open enrollment period.

13. Can I request a larger recycling cart?

We are receiving feedback that the 64-gallon recycle cart is too small for some residents to accommodate. We have opened up availability of 96-gallon recycle carts as well. Both size carts are available for selection.

14. When is the open enrollment period to make changes on my solid waste collection?

The open enrollment window will be announced on the August water bills and will expire the last business day in September of each year. Delivery will occur within 2 weeks of order, and the next month's water bill will reflect the solid waste fee change.

15. What does "per unit" mean?

Per unit refers to the # of living/rental units at that service address. A single-family residence is considered 1 unit. If the property is a multi-unit property a multiplier based on the # of rental units is

applied to calculate their monthly solid waste fee. For example, a duplex has a multiplier of 2 when calculating the monthly solid waste charge.

Curbside collection is available for service addresses of 5 units or less. Any properties with 6 or more rental units are required to provide their own refuse collection for their tenants.

16. If have a two unit residence, am I able to choose the bag system for one unit and the cart system for the other?

No, if the solid waste fee is on one bill for one piece of property, each unit must use the same system.